

Print Your Vaccine Receipt Without a Smartphone or Computer in Toronto

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As of this past Wednesday, September 22, you have to show proof of vaccination status and ID if you want to go to certain businesses and places. Click [here](#) to learn more about this new requirement, and click [here](#) to read frequently asked questions about it.

You can show an electronic version of your vaccine receipt on your smartphone or tablet, or you can print your vaccine receipt and show them the paper copy.*

If you don't have the technology to print it at home, the Toronto Public Library (TPL) can help! If you don't have a computer, printer, or smartphone, the TPL will let you use their computers and free wifi to access and download your vaccine receipt. You don't need to show proof of vaccination to go there, but you do need to wear a mask.

What to do if you're in a library branch:

- Tell library staff that you're printing vaccine receipts so they can waive the fee. Show your library card or tell them if you don't have one. You don't need a library card.
- Download vaccine receipts onto a personal device or public computer at the library (remember, TPL offers free wifi if you're using your own device).
- Print your receipts from any public computer at the library.

How to use TPL's Print anywhere – Mobile Printing:

- If you have a smartphone but you don't have a printer, you can submit a request to print something from anywhere using TPL's Print anywhere – Mobile Printing.
- You need a library card to do this. If you don't have one, click [here](#) to contact TPL.
- Submit your print request from anywhere you have an internet connection.
- Once you've submitted a request, head to a library branch. You can print your receipts at any printer in any library location.
- Let library staff know that you're printing vaccine receipts and they will add credit to your account.

Your Privacy is Protected

TPL does not keep any information that is downloaded or printed at the library. All information is deleted from TPL computers once a customer logs off, and records are deleted

from the print server and printer once the document has finished printing. Click [here](#) for more information on TPL's Online Privacy and Access to Information policy.

City Librarian Vickery Bowles said, "We know not everyone has access to a printer, computer and wifi... By offering these options, we hope as many people as possible will be prepared once the Province begins to require proof of vaccination to access certain businesses and settings." Click [here](#) to see all TPL locations.

Where can I download my vaccine receipt?

Vaccination receipts can be printed or downloaded from the provincial booking portal. Click [here](#) to download your vaccine receipt, or if you prefer to talk to someone on the phone, call the Provincial Vaccine Booking Line at 1-833-943-3900. If you want to correct or change information on your proof of vaccination, contact your local public health unit. Click [here](#) to find your public health unit and learn how to contact them.

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If you think you may be experiencing symptoms of COVID-19, take the self-assessment at www.ontario.ca/coronavirus. Follow all directions from your medical provider or your local health unit at the following phone numbers:

Telehealth Ontario: 1-866-797-0000

Toronto Public Health: 416-338-7600

Peel Public Health: 905-799-7700

Durham Region Health Department: 905-668-7711

York Region Public Health: 1-877-464-9675