



North Yorkers for Disabled Persons: Updated Visitor Policy

Effective: Oct. 26, 2020

Due to a rising number of COVID-19 cases in Ontario, and especially in the Greater Toronto Area, restrictions on visitation in Long-Term Care (LTC) have been announced by the provincial government. North Yorkers is a congregate living facility, and has been adapting LTC guidelines as mandated by the province for our own setting during this pandemic. In keeping with the announced plan for LTC in the province, North Yorkers will continue to have a restricted visitor policy.

The plan put forward by the Ontario government for LTC homes specifies that only; essential caregivers, essential visitors, and staff will be permitted for visitation. Only two people who can be classified as such will be permitted to visit a resident. The plan does specify that a person who provides emotional support is considered to be an essential visitor. Therefore, the visitor does not have to provide any form of physical care to the resident, rather they are there for the resident's emotional and mental well-being.

At North Yorkers, we will be implementing a visitor policy strictly for emotional support for our residents.

The new additional protocols are as follows:

- Each resident is able to designate two (2) people who will be permitted to visit them at North Yorkers for their emotional and mental well-being.
- Only one (1) designated visitor will be permitted to visit at a time, due to limited space availability and social distancing requirements.
- Each resident will acknowledge and sign a memorandum that details the names and information of the two visitors that they wish to designate to be permitted to visit.
- Each designated visitor who wishes to do so must acknowledge and sign-off on being an "essential visitor" for the resident.